Southern Mutual Bank

51 824 753 556

DR Test Report — Core Banking (Temenos T24) — Q2 2026

Report · synthetic assessor-grade test document

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Report ID	SOU-RPT-0109
Prepared by	Greg Thompson (Network Security Lead)
Classification	Internal Use Only
Status	Final
Reporting period	Q2 2026
Distribution	Control owner; Risk & Compliance; Internal Audit

1. Scope and method

This report records the results of dr test report for Southern Mutual Bank over the reporting period. Results were produced from the system of record and the tooling named below; exceptions are listed with an owner and a due date and are tracked to closure by the control owner, with second-line oversight.

2. Summary of results

Disaster recovery exercise	Full failover of Core Banking (Temenos T24) to the secondary site
Recovery objectives	RTO 4 hours, RPO 1 hour
Outcome	4 of 6 scenarios met objectives
Business continuity sign-off	Business Continuity Manager

3. Results

Scenario	System	Target	Achieved	Result	Owner
Ransomware — restore from immutable backup	Core Banking (Temenos T24)	RTO 4h / RPO 1h	RTO 4h 40m / RPO 39 min	FAIL — recovery time objective exceeded; recovery plan updated	Mei-Lin Tan
Database corruption — point-in-time recovery	Core Banking (Temenos T24)	RTO 4h / RPO 1h	RTO 3h 58m / RPO 23 min	PASS — recovery time objective met	Priya Sharma
Data-centre loss — failover to secondary site	Core Banking (Temenos T24)	RTO 4h / RPO 1h	RTO 5h 14m / RPO 36 min	PASS — recovery time objective met	James O'Connor

Scenario	System	Target	Achieved	Result	Owner
Ransomware — restore from immutable backup	Core Banking (Temenos T24)	RTO 4h / RPO 1h	RTO 2h 20m / RPO 16 min	FAIL — recovery time objective exceeded; recovery plan updated	David Okafor
Database corruption — point-in-time recovery	Core Banking (Temenos T24)	RTO 4h / RPO 1h	RTO 3h 12m / RPO 66 min	PASS — recovery time objective met	Tom Bauer
Ransomware — restore from immutable backup	Core Banking (Temenos T24)	RTO 4h / RPO 1h	RTO 2h 06m / RPO 65 min	PASS — recovery time objective met	Aisha Khan

4. Findings and follow-up actions

Item	Action	Owner	Due
Ransomware — restore from immutable back	Remediate and evidence closure	Mei-Lin Tan	01 Jan 2027
Data-centre loss — failover to secondary	Remediate and evidence closure	Priya Sharma	28 Nov 2026
Ransomware — restore from immutable back	Remediate and evidence closure	James O'Connor	03 Dec 2026

5. Control framework mapping

Framework	Indicative mapped controls
APRA CPS 230	Critical operations, Tolerance levels, Service provider management
ISO/IEC 27001:2022	A.5.15, A.5.18, A.8.2, A.8.16, A.5.23
ASD ISM	Guidelines: Access, System hardening, Monitoring

6. Review and approval

Role	Name	Date
Prepared by	Greg Thompson	03 Nov 2026
Reviewed by (2nd line)	James O'Connor	06 Nov 2026
Approved by	Chief Information Security Officer	08 Nov 2026