Southern Mutual Bank

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Phishing Simulation Results — Q3 2025

Report · synthetic assessor-grade test document

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Report ID	SOU-RPT-0209
Prepared by	Greg Thompson (Network Security Lead)
Classification	Internal Use Only
Status	Final
Reporting period	Q3 2025
Distribution	Control owner; Risk & Compliance; Internal Audit

1. Scope and method

This report records the results of phishing simulation results for Southern Mutual Bank over the reporting period. Results were produced from the system of record and the tooling named below; exceptions are listed with an owner and a due date and are tracked to closure by the control owner, with second-line oversight.

2. Summary of results

Phishing simulation — security awareness programme	Q3 2025
Emails sent	2,914
Click rate	6.8% (target < 5%)
Reported to SOC	58% — repeat clickers assigned targeted awareness training; insider threat indicators none

3. Results

Business unit	Sent	Click rate	Reported	Security awareness trend
Retail Banking	309	14%	51%	Worsening — targeted awareness training assigned
Business Banking	329	7%	49%	Stable
Institutional Banking	456	6%	33%	Improving
Wealth & Advice	858	3%	76%	Worsening — targeted awareness training assigned
Operations	848	5%	78%	Improving
Technology	537	3%	78%	Worsening — targeted awareness training assigned

4. Findings and follow-up actions

Item	Action	Owner	Due
Retail Banking	Remediate and evidence closure	Mei-Lin Tan	04 Jan 2027
Wealth & Advice	Remediate and evidence closure	Priya Sharma	18 Dec 2026
Technology	Remediate and evidence closure	James O'Connor	05 Jan 2027

5. Control framework mapping

Framework	Indicative mapped controls
ASD ISM	Guidelines: Access, System hardening, Monitoring
Essential Eight	ML2 target
ISO/IEC 27001:2022	A.5.15, A.5.18, A.8.2, A.8.16, A.5.23
SOC 2 (TSC)	CC6.1, CC6.2, CC6.3, CC7.2
APRA CPS 234	Information security capability, Control testing, Incident notification

6. Review and approval

Role	Name	Date
Prepared by	Greg Thompson	03 Nov 2026
Reviewed by (2nd line)	James O'Connor	06 Nov 2026
Approved by	Chief Information Security Officer	08 Nov 2026